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Strategy Consultant

Information Security

Business Continuity

Quality Management

Business Excellence

Asset Management

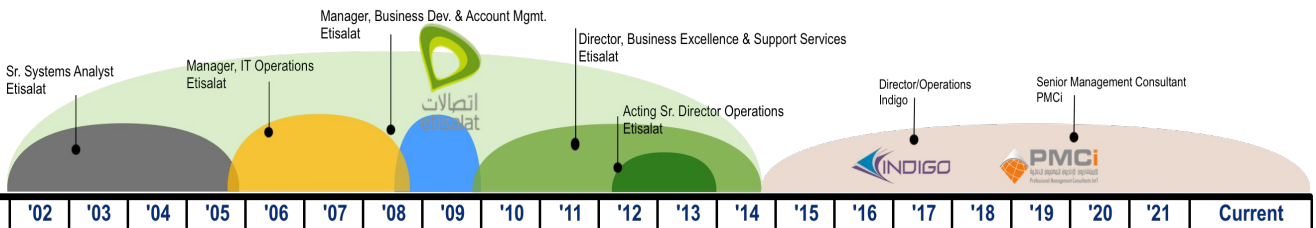
Knowledge Management

Project Management

Risk Management

Organizational
Management

WORK EXPERIENCE



2015 – Present **Senior Management Consultant;**
PMCi, UAE

- Provide client teams with direction and coaching in the execution of business requirements;
- Provide technical and practical consultancy as well as training on various management systems and best practice guidelines;
- Conduct analysis to address critical business issues.
- Execute across the full range of activities in the strategy development process;
- Create comprehensive customized training for Business Strategy, Quality, Information Security, Business Continuity, IT Services, etc.;
- Oversee multiple projects across all phases of development; and
- Perform the occasional ISMS, BCM, ITSMS, and QMS gap analysis and internal audits.

2015 – Present **Director IT Operations;**
Indigo Group, UAE

- Oversight of group IT Operations
- Optimization & smooth running of the shared services (IT Operations Center, Managed Services, projects & services delivery).
- Lead all operations and new developments

2001 – 2015 **Dir./Business Excellence & Support Services; etisalat, UAE**

- Lead the strategy team of the business units; Created business awareness sessions; performed Business Risk Assessment & Impact Analysis.
- Drove business activities to meet the company plans & long-term strategy.
- Oversaw the development and implementation of the various business unit's policies & procedures under various International standards and best practices.
- Analyzed complex reports & work with management team to implement appropriate changes.

EDUCATION & CERTIFICATION

- **Certified Lead Implementor, Auditor, & Trainor:** Information Security (ISO 27001, UAE IA), IT Service Mgmt. (ISO 20000-1), Artificial Intelligence (ISO 42001), Risk Management (ISO 31000), Business Continuity (ISO 22301, NCEMA 7000), Supplier Relationship (ISO 27036, 28001), Privacy Information (ISO 27701), Energy Management (ISO 50001), Asset Management (ISO 55000), & Project Management, Quality (ISO 9001) & OHSE (ISO 14001 & 45001).
- **Senior Assessor:** EFQM Assessor (SKEA & DQG).

SUMMARY

- >20 yrs.** Management experience overlooking the organization from different perspective; seasoned Strategy Consultant, an IT Security & Risk Professional with a strong Quality Assurance background;
- 15 yrs.** Industry experience and established core competency in the areas of IT Governance, IT Service Management., Information Security & IT Quality Management.
- 13+ yrs.** Strategic and functional knowledge on organizational management; Cross industry experience.
- 10 yrs.** Experience in the telecom industry with focus on roaming services (Billing, Fraud Management, Data Extraction & Conversion);
- 8+ yrs.** Experience as a senior consultant assisting clients in achieving business objectives through model-based consulting solutions.